

# Dispute Resolution Hotline

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## AI ACROSS THE BAR: FROM AID TO AUTHORITY

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From creating dazzling digital art to diagnosing diseases with unparalleled accuracy, artificial intelligence (“AI”) is pushing the boundaries of what is considered possible across numerous industries. Now, AI stands on the brink of revolutionizing dispute resolution, promising faster and more efficient processes that could reshape how we resolve conflicts. However, this potential brings significant practical, philosophical, and ethical challenges. The Chinese Room argument encapsulates a key concern: just as someone following English instructions to produce Chinese characters without understanding the language, AI may only simulate intelligence, adhering to pre-set rules without true comprehension. This limitation is crucial in dispute resolution, where human judgment, empathy, and ethical reasoning are indispensable. As we move towards an AI-driven era in the legal field, it is important to acknowledge that while AI can enhance efficiency, it cannot replace the uniquely human elements of justice. AI may be a powerful assistive tool in dispute resolution, transforming tasks like document production, legal research, and drafting. But as we harness AI’s capabilities, we must ask: can we really trust machines to comprehend and deliver justice in its truest form?

Please click [here](#) for our detailed article.

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